

Northeast Kingdom Human Services Fact Sheet

We're all about being human. Our mission is to empower individuals, families and communities by promoting hope, healing, and support.

OUR SERVICES

Case Management, Community and Home Supports, Residential Care, Psychiatry, Medication Management, Therapy, School-Based Counseling, Emergency Care, Respite, Training, and Outreach



OUR HISTORY

Founded in 1960, Northeast Kingdom Human Services is the Designated Agency (DA) providing services and advocacy to adults, children, and families in Caledonia, Essex, and Orleans Counties.



OUR IMPACT

NKHS provided **259,421** direct services to **2,951** clients from July 1, 2024 – June 30, 2025



OUR BUDGET

FY 2025

Total Expenses **\$61,616,624**

Total Revenues **\$64,253,693**



STRONG NEK EMPLOYER

NKHS ended the first quarter of FY'26 with **527 employees**.



OUR REACH

NKHS employees drove **1,035,689 miles** in FY'25 to support individuals.



COMMUNITY SUPPORTS

In FY'25, DS Staff provided **112,496 hours** of community support to clients, helping them develop skills and social connections.



ADULT MENTAL HEALTH

The Adult Mental Health division (adult outpatient, CRT, and substance misuse programs) **served 1,903 unique clients** in FY'25.



CYFS FAMILY SUPPORT

CYFS provided financial support to **82** youths and their families, totaling just over **\$13,000**, so kids could participate in classes, camps, and various activities



988 CALL VOLUME

6,633 calls received by 988 from January to June 2025

9,321 calls in 2024



THE FRONT PORCH

The Front Porch had **727 encounters** in FY'25, with **484** being a first encounter.



COMMUNITY DISPOSITION RATE

89% of individuals who received care through emergency services were discharged to community-based treatment rather than a hospital.



NKHS

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